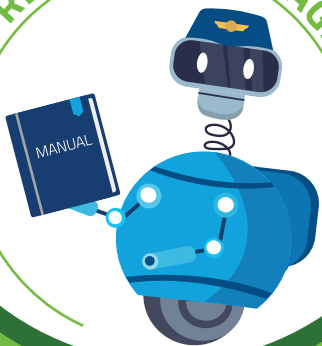


# CREW RESOURCE MANAGER



## JOB DESCRIPTION

Crew Resource Managers train and oversee flight crew members and operational teams to enhance safety through effective communication, teamwork, and decision-making. They implement CRM programs based on ICAO and EASA standards, ensuring crews can mitigate human error and manage in-flight emergencies efficiently. They also contribute to regulatory compliance, training program development, and human performance monitoring.

## SALARY

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## DAILY ROUTINE

Developing and conducting CRM training sessions, using flight simulators for real-world scenario training, assessing crew performance, and maintaining compliance with international regulations. Reviewing aviation incidents related to human factors, working with safety departments, and preparing training reports.

## IMPACT ON PRIVATE LIFE

CRM trainers often work regular office hours, but may be required to travel for training sessions and attend industry conferences. Training demands and compliance deadlines may require extra hours.

## SKILLS AND COMPETENCIES

Strong communication and leadership skills, expertise in human factors and aviation safety, ability to conduct team coordination and decision-making training, and proficiency in crisis management.

## SELECTION CRITERIA

Candidates must have experience in aviation safety or human factors, along with formal CRM training certification approved by ICAO or EASA. They must demonstrate leadership and training experience, with the ability to teach situational awareness, teamwork, and risk assessment to aviation professionals. Familiarity with aviation accident investigations and regulatory compliance is essential. Knowledge of flight simulation training, Line Oriented Flight Training (LOFT), and risk mitigation techniques is highly preferred. Some positions may require experience as a pilot, air traffic controller, or flight operations manager.

# Engage 2



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## EDUCATION

Degree in aviation, psychology or similar; training in safety or ops is an advantage.

## YEARS OF TRAINING REQUIRED

Around 5-7 years to qualify for this role. The path starts with a bachelor's degree in aviation management, psychology, or human factors, which takes 3-4 years, followed by 2-3 years of experience in airline crew coordination, human factors training, or operational risk management. Some airlines require certifications in CRM training.